# *Understanding Intercultural*

# *Communication*

**Third Edition**

**Student Study Guide**

**Third Edition**

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**Interactive Student Study Guide: Introduction**

Welcome to the exciting world of the Student Study Guide (ISSG) to ***Understanding Intercultural Communication,* Third Edition**. The goal of the ISSG is to act as a supplemental resource to your textbook. In the ISSG, you will find a wealth of resources to help you to form good study habits and prepare you for the upcoming tests and exams in your intercultural communication class.

More specifically, this study guide has five objectives:

(1) To highlight for you what the authors think is most important in each chapter;

(2) To help you study for exams and tests in a more effective and efficient manner;

(3) To test your knowledge of key intercultural terms covered in the textbook;

(4) To call attention to the important special features and news in each chapter;

(5) To help you link concepts and ideas in each chapter with additional intercultural stories, critical incidents, and personal reflection questions and probes.

In each chapter, you will find the following special interactive features:

• A to-the-point section on the **studying objectives** of each chapter.

• A **clearly designed outline** to highlight what you should pay close attention to upon second reading of each chapter.

• A **check-up section** with cultural-literacy and self-assessment quizzesto reinforce your learning and curiosity concerning major concepts and special news in each chapter.

• A **critical incident analysis** section with intercultural scenarios or quizzes to help you apply chapter concepts to real-life and relevant intercultural incidents.

• A chapter-by-chapter **glossary-matching quiz section** to cross-test whether you have mastered the key definitional concepts.

• A chapter-by-chapter **review quiz section** with practice multiple-choice and true/false questions to prepare you for exams and in-class quizzes.

• A **class handouts section** where you can download and print handouts to discuss in class.

We hope that you find this Interactive Student Study Guide useful. May your intercultural discovery journey begin with reading each chapter in the textbook carefully, and supplementing your reading with this study guide. We hope that you have a rewarding and meaningful intercultural learning experience this coming semester!

—Stella, Leeva, and Alex